

Knowledge Management at APHL



Knowledge Management Committee

The Knowledge Management Committee (KMC) was established in 2005 by the APHL Board of Directors. Current activities include:

- Provide guidance on effective management and use of resources that link members to information related to laboratory processes, procedures, and systems
- Encourage members to share knowledge, such as training, lessons learned, best practices, toolkits, etc.
- Support workforce recruitment and retention



KMC Resources

KMC adapts, develops, collects, organizes, and disseminates tools and resources to promote public health practice and collaborates with other committees on joint efforts. Examples include:

- [Knowledge Retention toolkit](#)
- [PHL Workforce Profiles](#)
- [Member Resource Center \(MRC\)](#)
- [Public Health Laboratory Systems Database \(PHLSD\)](#)
- [Economic and social impact tool](#)



Understanding KM and Why It Matters

Knowledge Management (KM) is *"the process of capturing, developing, sharing and effectively using organizational knowledge."*¹

Every day in public health laboratories (PHLs), knowledge is shared, utilized and all too often lost when someone walks out the door. KM in PHLs can become more efficient, quality driven, and reliable by capturing the nuances of applied methods, systems, and techniques.



How to get Involved

Applications for new members are open every April.

For more Information Contact:

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¹ Davenport, Thomas H. (1994). "Saving IT's Soul: Human Centered Information Management." *Harvard Business Review* 72 (2): 119–131.