

Basic Communication Skills

COURSE # 588-301-25

DESCRIPTION

This course is intended to help improve the laboratory analyst's ability to interact with others, effectively, appropriately and professionally. This course identifies modes of communication and elements of effective communication, describes communication attributes of highly professional people and describes communication policy requirements commonly found in food or feed testing laboratories. The analyst will understand how effective communication is valuable for achieving common goals and understand the importance of communicating properly in a regulatory environment.

This course is part of the Laboratory Curriculum Framework (LCF).

AUDIENCE

This program is intended for anyone who works in or supervises a public health or clinical laboratory, including clinical and public health laboratory staff, microbiology students, biosafety professionals, veterinary microbiology laboratory workers, veterinarians, medical doctors, biotech industry laboratory workers and research scientists.

OBJECTIVES

At the conclusion of the program, the participant will be able to:

- Recognize communication principles.
- Select elements of professional communication.
- Identify laboratory-specific communication policies.

ACCESSIBILITY

APHL online courses have built-in accessibility features, such as closed captioning, and courses can be accessed using screen reader technology. If additional accommodations are needed, please send an email to learning.support@aphl.org.

LEARN MORE

For more information about this course, please email learning.support@aphl.org.

ENROLL IN THE COURSE

Enrollment via the link above is required to access this course.

If accessing the [APHL Learning Center](#) (ALC) for the first time, [create a free APHL account](#). Once logged in, navigate to the Course Catalog to view and enroll in this or another course.

For assistance with creating an account or enrollment, send us an [email](#).

Continuing Education

The Association of Public Health Laboratories (APHL) is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program. P.A.C.E.® is accepted by all licensure states except Florida. This learning activity will provide 0.5 contact hours for the participant who successfully completes this training.

Level of Instruction: Entry level; no prior knowledge of the subject is necessary.

By registering for this event, you are consenting to have your information shared with APHL event collaborators, such as the US Food and Drug Administration and Public Health Laboratories. We will not, in any circumstances, share your information with other individuals or organizations without your permission, including corporations or individuals, except when applicable by law. We do not sell, communicate or divulge your information to any mailing lists.

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