

Knowledge Management at APHL

Every day in public health laboratories across the country, knowledge is shared and utilized. Knowledge enhances daily work, informs decisions and increases efficiency. Various definitions describe knowledge management as “the process of capturing, developing, sharing and effectively using organizational knowledge,” or “a multi-disciplined approach to achieving organizational objectives by making the best use of knowledge.”

APHL’s Knowledge Management (KM) effort encourages members to share knowledge, ranging from survey data, to training, to lessons learned through experience, to technical assistance and consultation. Take advantage of this collective knowledge from APHL members to learn about research trends, hiring best practices, training techniques and much more.

APHL KNOWLEDGE MANAGEMENT RESOURCES

APHL has captured the knowledge shared by members, accessible through a range of resources, available on the website and through Listservs®.

Member Resource Center

The MRC is the portal to everything KM. You will find the latest tools and techniques captured in one place to help with day-to-day procedures, lab management duties and long-term research.

Survey Resource Center

A searchable central repository of APHL’s survey data collected through the years.

Listservs®

An interactive email list that allows state and local lab directors to communicate with each other on issues relevant to public health laboratories.

Knowledge Retention Tool

This tool captures an employee’s institutional knowledge of his/her role in public health laboratories.



“Knowledge used and shared is the most important commodity of any organization.”

Dr. Burton Wilcke, Jr., PhD,
Associate Professor and
Chair, University of Vermont,
Department of Medical
Laboratory and Radiation
Sciences