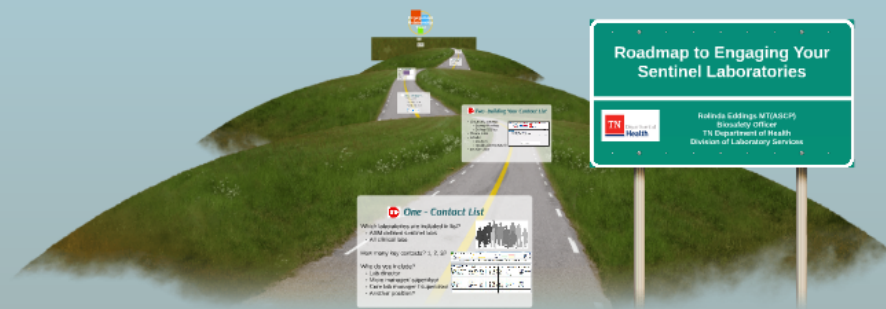




Roadmap to Engaging Your Sentinel Laboratories



Rolinda Eddings MT(ASCP)
Biosafety Officer
TN Department of Health
Division of Laboratory Services

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Two - Building Your Contact List

- Electronic surveys
 - Survey Monkey
 - Survey Gizmo
- Phone calls
- Emails
 - ListServ
 - Health Alert Network
- On site visits



One - Contact List

Which laboratories are included in list?

- ASM defined sentinel labs
- All clinical labs



How many key contacts? 1, 2, 3?

A screenshot of a spreadsheet with multiple columns and rows of data, likely representing a contact list.

Who do you include?

- Lab director
- Micro manager/ supervisor
- Core lab manager / supervisor
- Another position?



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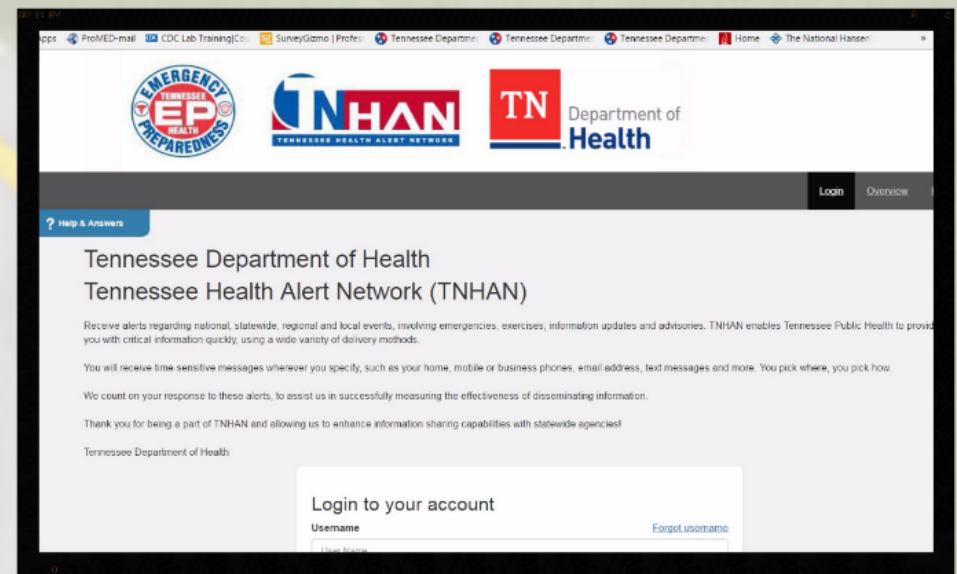
Please list up to 3 contacts in your laboratory for communication updates from your public health laboratory. Please include: Name, email address, and telephone number.

Facility Name	Address	City	State	Zip	Phone	Fax	24 Hour Contact Name	24 Hour Contact Number
1 Cook County Regional Medical Center	1 Medical Center Blvd	Cook County	IL	60004	815.783.2000	815.783.2000	Jamie Lee	815.783.2000
2 ULI Laboratory	2911 Foster Creighton Drive	Nashville	TN	37209	615.255-5277	615.254-8123	Staff	615.255-5277 (voice mail retrieved)
3 DeKalb Community Hospital	520 West Main Street	Smithville	TN	37166	615.215.5450	615.215.5621	Staff	615.438.5250
4 Gateway Medical Center, UNNOWN	651 Union Lane	Clarksville	TN	37040	931.502-1471	931.502-1463	Christine Cornell	931.502-1477
5 Hartman Regional Medical Center	1801 North Jackson Street	Tullahoma	TN	37398	931.393.7928	931.393.7925	Midan Wiggins	931.393.7928
6 Heritage Medical Center	2825 Highway 231 North	Shelbyville	TN	37169	931.685.8804	931.685.8805	Osar Gaspario	931.685.8804
7 Lincoln Medical Center	106 Medical Center Blvd.	Fayetteville	TN	37334	931.436.7410	931.436.7415	Staff	931.921.0675
8 Livingston Regional Hospital	315 Oak St	Uniontown	TN	38579	931.409.2125	931.409.2126	Diane Robbins	931.510.0808
9 Marshall Medical Center	1080 N. E. Kingston Hwy	Lawrenceburg	TN	37094	931.256-6441	931.256-6441	Jennifer Glick	931.256-6441 ext 1367
10 Mount Regional Hospital	4234 Trotwood Avenue	Columbia	TN	38401	931.581.1111	931.496.7017	Lab staff	931.496.4025
11 NorthCent Medical Center	191 NorthCent Drive	Springfield	TN	37172	615.384-2522	615.384-3697	Rachel Goodman	615.320-9910
12 Parkridge West Hospital	1000 Hwy 78	Lawson	TN	37347	423.837.3452	423.837.9441	Medical Technologist	423.837.3452
13 PathGroup Labs	658 Grassmere Park Dr.	Nashville	TN	37211	615.562.9200	615.562.9201	Jennie Colson	615.562.9110
14 River Park Hospital	1550 Sparta St	McMinnville	TN	37110	931.815.4367	931.815.4642	Dawn Parker	931.815.4367
15 Southern Tennessee Regional Health System	185 Hospital Road,	Winchester	TN	37898	931.907.8181	931.907.5545	Allison Forrester	931.907.8181
16 Southern Tennessee Regional Health System	1667 E. S.	Lawrenceburg	TN	38404	931.766.1245	931.766.1238	Neil Pomoff	931.766.1231
17 St. Thomas West Hospital	4220 Harding Road	Nashville	TN	37205	615.232.5236	615.232.2085	Jamie Addison	855.808.4500
18 Sumner Regional Medical Center	555 Hartsville Pike	Laurens	SC	29066	815.328-5003	815.328-0698	Dr. Julie Lemmon, pathologist, MD	815.328-5003 or 815.328-5085
19 Tennessee Healthcare Lebanon	1411 Buckhorn Pkwy	Lebanon	TN	37087	615.443.2539	615.443.6060	Marta Thomas	615.443.2539



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Three - Introductions

- Emails - Good
- Phone Calls - Better
- On-Site Visits - Best





Four-Communications

How often?

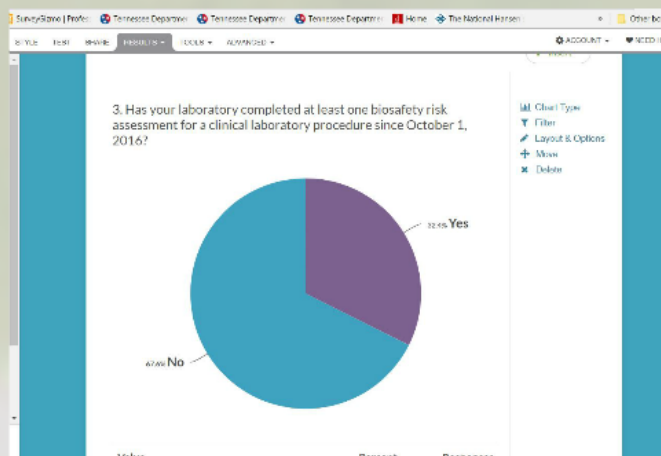
- It depends

Who?

- It depends

What mode?

- Regional workshops
- Surveys
- Phone calls
- Emails
- Distance training options
- Other



Biosafety & Biosecurity Workshop

Presented by Tennessee Department of Health Division of Laboratory Services

8:30 a.m. – 4:30 p.m.
Lunch Provided

Description:
This full-day workshop focuses on biosafety and biosecurity in the laboratory environment.

Topics include:

- Identification of key concerns related to biosafety
- Biosafety Plan
- Risk Assessment
- Work Practices and Safety Equipment
- Decontamination and Waste Management

Objectives:

- Determine the challenges to working safely in the clinical laboratory
- List and understand the parts of a Biosafety Plan
- Learn how and when to perform a Risk Assessment
- Review basic safety practices: PPE, spill clean-up, signage, safety equipment, hoods, hand hygiene
- Understand proper decontamination and waste management in the laboratory

Dates and Locations:

- Nashville, TN
May 5, 2017
- Knoxville, TN
May 8, 2017
- Memphis, TN
May 16, 2017

Target Audience:
Managers, supervisors, and laboratory workers in clinical laboratories in Tennessee.

REGISTER NOW!
Register Online
<http://www.tn.gov/health/divisionoflaboratoryservices/biosafety-workshop>
If you are unable to complete the registration process online, please contact Stephanie Ponder at Stephanie.Ponder@tn.gov for assistance.

Laboratory Safety

« »



Challenges Along the Way

Obtaining a complete list of all sentinel laboratories

- Begin with ASM defined sentinel lab list
- TN query list for CLIA licensed clinical labs
- Veterinary testing laboratories

Poor response from communications

- Emails deleted and not read
- Surveys not completed
- No-shows at regional workshops
- Phone messages not returned



Challenges Along the Way

Number of sentinel laboratories per state

- This number may vary from teens to hundreds
- Wide range of BSO responsibilities from state to state

One Biosafety Officer per PHL (ELC grant funded)

- BSO may be assigned multiple duties
 - All safety at the PHL
 - Quality
 - Preparedness
 - Other



Overcoming the Challenges

Regional Workshops and Regional on-site visits

- Good way to connect with many facilities at once
- Preparedness, Training, and Biosafety can visit together or plan workshop together

Phone calls

- Connecting with voice makes a difference in relationship building when an on-site visit is not an option



Overcoming the Challenges

Training Webinars

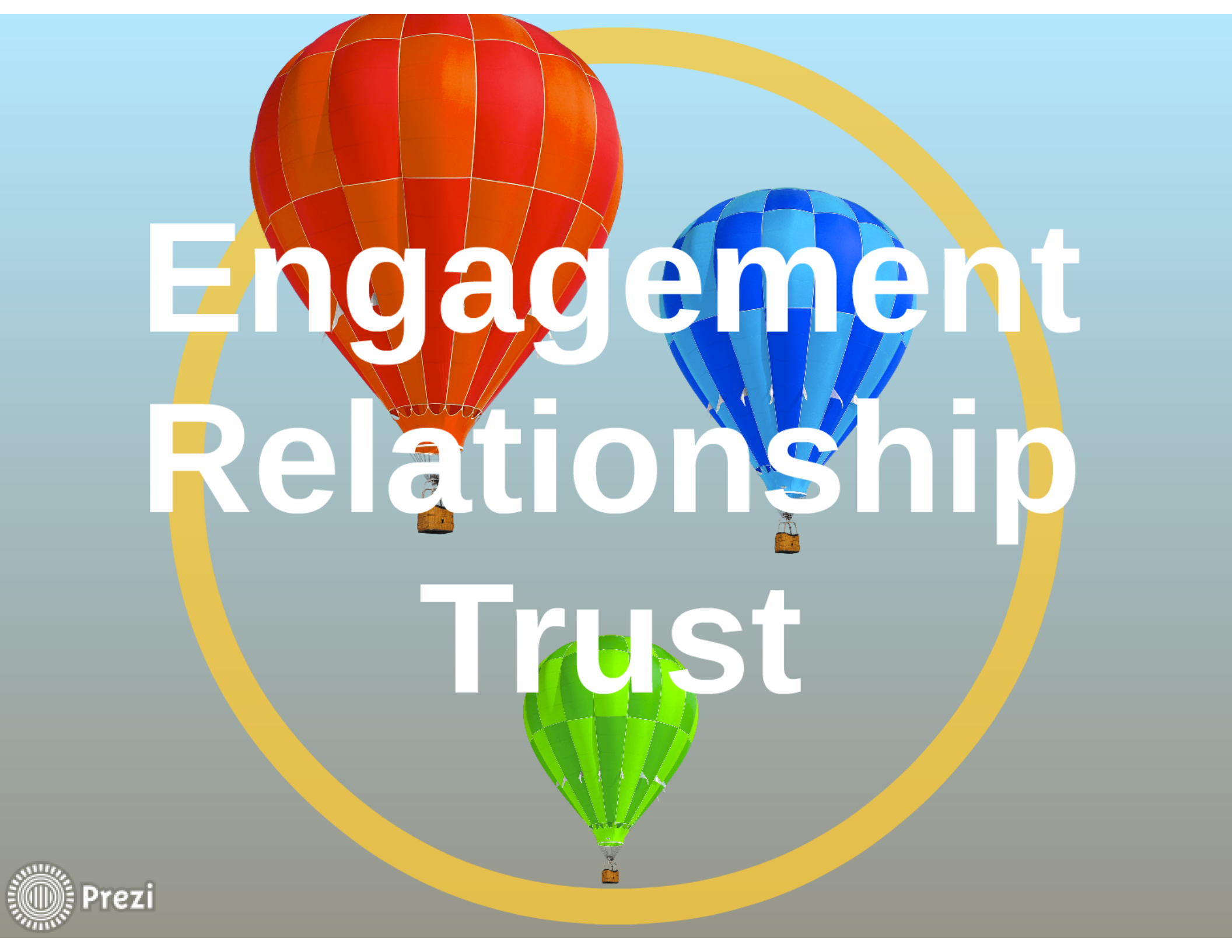
- Distance learning
- Archived for those who cannot attend live

Tools and Resources

- Newsletters with biosafety articles
- PHL Biosafety web page with guidance and links

Email

- Don't "over use"
- Be short and to the point, but always polite and friendly



Engagement Relationship Trust

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