

Quality Management System Introduction

Quiz – Answer Key

Passing score = 80% [Answers in RED]

Select the correct answer.

1. T F The Quality Management System (QMS) covers the quality, administrative, and technical system that governs the operations of the laboratory. (Answer: T)
2. T F The QMS objectives do not include ensuring accountability of data through data management procedures. (Answer: F)
3. T F Client satisfaction surveys are controlled documents. (Answer: T)
4. T F The Quality Management Plan (QMP) does not contain policies of the laboratory. (Answer: F)
5. T F Only technical laboratory staff need to comply with ISO/IEC 17025:2017. (Answer: F)
6. T F Management and staff contribute to a quality culture (Answer: T)
7. T F Quality Managers have defined responsibility and authority to ensure that the QMS is followed at all times. (Answer: T)
8. T F Quality Managers coordinate training with Human Resources and Safety Directors. (Answer: T)
9. Job Descriptions must specify your (Answer: D)
 - A. Responsibilities
 - B. Authority
 - C. Interrelationships
 - D. All of the choices
10. Staff responsibilities include (Answer: D)
 - A. Performing Risk Assessments
 - B. Participate in required training
 - C. Use proper PPE
 - D. All of the choices
11. Quality management responsibilities include (Answer: A)
 - A. Monitoring staff performance against the quality standards
 - B. Rewriting the Laboratory Quality Plan each year
 - C. Generating data for daily testing reports
 - D. All of the choices
12. Error detection is found by using (Answer: B)
 - A. Quality Management System
 - B. Quality control
 - C. Proficiency testing
 - D. Performance reviews
13. The Quality Management System documents include (Answer: A)
 - A. Quality policies
 - B. Articles on ISO Guidelines
 - C. Employee resumes
 - D. All of the choices
14. The Quality policy statement is located in the (Answer: B)
 - A. Technical Standard Operating Procedure
 - B. Quality Management Plan (QMP)
 - C. Orientation Handbook
15. These items should be used in a QMS: (Answer: D)
 - A. Focus on the customer
 - B. Strategic planning
 - C. Technical records
 - D. All of the choices