

Quality Management System Introduction

Quiz – Answer Key

Passing score = 80% [Answers in RED]

Select the correct answer.

1. T F The Quality Management System (QMS) covers the quality, administrative, and technical system that governs the operations of the laboratory. (Answer: T)
 2. T F The QMS objectives do not include ensuring accountability of data through data management procedures. (Answer: F)
 3. T F Client satisfaction surveys are controlled documents. (Answer: T)
 4. T F The Quality Management Plan (QMP) does not contain policies of the laboratory. (Answer: F)
 5. T F Only technical laboratory staff need to comply with ISO/IEC 17025:2005. (Answer: F)
 6. T F Management and staff contribute to a quality culture (Answer: T)
 7. T F Quality Managers have defined responsibility and authority to ensure that the QMS is followed at all times. (Answer: T)
 8. T F Quality Managers coordinate training with Human Resources and Safety Directors. (Answer: T)
9. Job Descriptions must specify your (Answer: D)
 A. Responsibilities B. Authority C. Interrelationships D. All of the choices
10. Staff responsibilities include (Answer: D)
 A. Performing Risk Assessments B. Participate in required training C. Use proper PPE D. All of the choices
11. Quality management responsibilities include (Answer: A)
 A. Monitoring staff performance against the quality standards B. Rewriting the Laboratory Quality Plan each year C. Generating data for daily testing reports D. All of the choices
12. Error detection is found by using (Answer: B)
 A. Quality Management System B. Quality control C. Proficiency testing D. Performance reviews
13. The Quality Management System documents include (Answer: A)
 A. Quality policies B. Articles on ISO Guidelines C. Employee resumes D. All of the choices
14. The Quality policy statement is located in the (Answer: B)
 A. Technical Standard Operating Procedure B. Quality Management Plan (QMP) C. Orientation Handbook
15. These items should be used in a QMS: (Answer: D)
 A. Focus on the customer B. Strategic planning C. Technical records D. All of the choices